ANPIC Simple Operation Guide: LINE/App

Kyushu University ANPIC Website
http://anpic-kyushu-u.jecc.jp/kyushu-u/
Login ID: [Faculty/staff members] (the characters and numerals on the left of "@" in your Primary Email Service email address)
[Students] Student ID number
Password: Password registered on the initial registration page

Setup Procedure

1. Install the app
   *Even if you wish to receive notifications via LINE, you must still install the ANPIC app.
   - In the App Store / Play Store / Google Play, search for "anpic," "アンピック," or "あんぴっく" and install the app.
   - iOS devices
   - Android devices

2. Open the app and log in
   - (1) Tap the icon for the installed app to open it.
   - (2) If a message asking you to confirm acceptance of push notifications is displayed when you open the app, tap [OK] or [Accept] to accept notifications.
   - (3) a. Enter the ANPIC website URL shown at the top of this leaflet into the field directly. Or
   - b. Tap the icon and use the camera on your device to scan the QR code shown at the top of this leaflet.
   - *If a message asking you to confirm permission to use the camera is displayed, tap [OK], etc. to accept.
   - *The QR code can also be displayed using the QR code at the bottom of the login screen.
   - (4) Enter your login ID as specified at the top of this leaflet and enter your password, then log in using the [Login] button.
   - *If you have forgotten your password, please access the ANPIC website specified at the top of this leaflet and use the [Reset Password] link at the bottom of the login screen to reset your password.

   ★ Once you log out, you will need to enter the URL, login ID and password again the next time you open the app.
   ★ If you change your device, please re-register the URL, login ID and password.

3. Set up notifications

   If you wish to receive notifications via LINE
   - *If you set the app up to receive notifications via LINE, you will not be able to receive notifications via the app.
   - ★ This assumes that you have already installed the LINE app.
   - (1) When the LINE notification settings screen is displayed, tap [Set up].
   - (2) When the confirmation message is displayed, tap [OK].
   - (3) When the authentication screen is displayed, tap [Accept].

   ★ If you wish to change your notification settings (LINE / App / No notifications) after the initial setup process, please do so via the ANPIC app’s settings screen.
   ★ If you have set the app up to receive notifications via LINE, please ensure that you do not delete the ANPIC app even after completing the setup process.

4. Access the website and send a test notification
   - (1) Open the safety report screen and tap the ☐ icon to go to the website.
   - (2) From the menu, tap [Account Settings] to display the account settings screen.
   - (3) Below [Smartphone app device information], tap [Send test notification via LINE] or [Send test push notification].
   - (4) Once the push notification arrives via LINE or the ANPIC app, the setup process is complete.
   - If you do not receive a notification, please check “If you do not receive a notification via LINE or the ANPIC app” overleaf.

   ★ If you wish to change your notification settings (LINE / App / No notifications) after the initial setup process, please do so via the ANPIC app’s settings screen.
   ★ If you have set the app up to receive notifications via LINE, please ensure that you do not delete the ANPIC app even after completing the setup process.

5. Changing your password
   - (1) Using the ☐ icon on the app, go to the website and open the account settings screen
   - (2) Use the [Edit Password] link to change your password.
   - *After changing your password, please ensure that you log back in to the app with your new password.
### How to respond via LINE

**Reporting your safety status**

Submit Safety Report

Check the content of the notification on the Chats screen in LINE and use the [Submit Safety Report] button to access the safety report screen. Answer the questions and tap [Report Safety Status] to complete the report.

**Responding to questionnaires**

Respond to Questionnaire

Check the content of the notification on the Chats screen in LINE and use the [Respond to Questionnaire] button to access the questionnaire response screen. Answer the questions and tap [Respond to Questionnaire] to complete the response.

If you do not receive a notification via LINE or the ANPIC app.

If you do not receive a notification, please check the following.

*Screen names may vary from one smartphone to another.*

1. Unblock the ANPIC account
2. Enable push notifications in your smartphone settings
   - [Settings] → [Notifications] → [ANPIC]
   - [Settings] → [Apps] → [Manage Apps] → [ANPIC]
   - [Settings] → [Sounds and Notifications] → [Manage Notifications]
3. Update your OS to the latest version
   - Compatible OS: iOS 9 or later / Android OS 5 or later recommended
4. Uncheck the box for the battery saver function or power saving mode (Android only)
5. Turn off Wi-Fi optimization (Android only)
6. Delete any antivirus apps and task killer apps (Android only)

### How to use the ANPIC app

**Displaying the menu**

- **[iOS devices]**
  - The menu is displayed at the bottom of the screen.
  - Tap the menu icon at the top left to open the menu.

- **[Android devices]**

**Reporting your safety status**

Use method a or b below to display the safety report screen.

a. Display using the safety report button


b. Display via the URL in the safety confirmation email.

Tap the URL in the safety confirmation email to go to the safety report screen. Answer the questions and tap [Report Safety Status] to complete the report.

**Responding to questionnaires**

Use method a or b below to display the questionnaire response screen.

a. Display via the questionnaires screen

On the menu, tap [Questionnaires] and select the name of the questionnaire from the list. Answer the questions and tap [Respond to Questionnaire] to complete the response.

b. Display via the URL in the email about the questionnaire.

Tap the URL in the email about the questionnaire to go to the questionnaire response screen. Answer the questions and tap [Respond to Questionnaire] to complete the response.

**Changing how you receive notifications**

From the menu, tap [Settings] to go to the settings screen. Select [Notifications] to go to the notification settings screen. Select your preferred notification option from [LINE / App / No notifications] to change the setting.